



## Limited Lifetime Residential Warranty

### Limited Residential Warranty

Mohawk Home® with SplashDefense™ laminate wood flooring comes with and is subject to the terms of this Limited Lifetime Residential Warranty. This Limited Lifetime Residential Warranty covers defects in material and/or workmanship which relate to joint integrity, staining, fading, and wear resistance during normal residential use when written installation and maintenance instructions are followed. In addition, the Mohawk Home with SplashDefense laminate wood flooring system (flooring with sealant) is backed with a Limited Lifetime Waterproof Flooring System Warranty and an All Pet warranty.

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**Joint Integrity:** The Uniclic® system will not fail on Mohawk Home with SplashDefense laminate wood flooring.

**Stain Resistance:** Mohawk Home with SplashDefense laminate wood flooring will resist staining.

**Fade Resistance:** Mohawk Home with SplashDefense laminated Wood flooring will resist fading from exposure to sunlight or artificial light.

**Wear Resistance:** The Mohawk Home with SplashDefense laminate wood flooring wear layer will not wear through the design layer.

**Waterproof Flooring System:** The Mohawk Home with SplashDefense laminate wood flooring system will resist moisture damage under normal use for the life of the product.

**All Pet:** The Mohawk Home with SplashDefense laminate wood flooring system will resist moisture, including vomit, urine, and feces from domestic pets.

To qualify for any repair or replacement, you will need to provide the original dated sales receipt or other documentation to demonstrate proof of purchase.

For your records, fill in the following information and keep in a safe place with your original documentation.

Costco Warehouse Number \_\_\_\_\_

Costco Warehouse Address \_\_\_\_\_

Purchase Date \_\_\_\_\_

Product Name \_\_\_\_\_

### General Terms and Conditions for Limited Warranties

Mohawk Home with SplashDefense laminate wood flooring and accessories carry the specific warranties listed above which are subject to the following general terms and conditions:

1. This warranty applies only to the person stated as the buyer on the purchase document(s). This warranty applies only to first quality Mohawk Home brand product purchases made after the edition date of this warranty when the product is installed in an indoor, climate controlled private residence and according to the manufacturer's recommended written installation instructions.
2. This warranty only applies to defects inherent to the material supplied. It includes the delamination or reduced resistance of the wear layer, but does not include, in beveled-edge products, wear along the edges of the planks less than 3/16" (5mm) from the edge. The lifetime locking warranty on the Uniclic joint only applies to open joints greater than 0.01" (0.2mm). Mohawk will repair or replace the area of defective product at its option. When replacement of the flooring is made, only new planks from the current product range at the time the complaint

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is upheld will be supplied. There will be no other form of compensation. Responsibility under this warranty only applies to defects that were not visible before or during the installation of the product. If the product was originally professionally installed, Mohawk will cover reasonable labor costs for any defective product.

3. This warranty does not cover damage to the product caused by installation errors. Flooring planks or accessories must be checked carefully for material defects before and during installation and under sufficient lighting. Products with visible defects must not be installed under any circumstances. The retailer must be informed in writing of such defects within 15 days. After this time has elapsed, no further complaints will be accepted. Color and gloss differences resulting from material added to an existing installation at a later date and from non-warranty repairs are excluded from coverage.
4. To qualify for any repair or replacement, buyer will need to provide the original dated sales receipt or other documentation to demonstrate proof of purchase.
5. This warranty does not apply to product that has been put to abnormal use or conditions or abused in any way, which includes but is not limited to moisture damage from plumbing, storm, or flood; damage from smoke, fire, or other casualty events; damage caused by negligence; improper alterations of the original manufactured product; damage from use of the flooring that is unreasonable considering the normal and expected uses of a laminated wood floor in a residential environment; damage of mechanical nature, severe impact or scratches (caused by dragging objects or furniture) or cutting; damage caused by water or moisture trapped beneath the floor due to improper subflooring or underlayment, including but not limited to damage from hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure) or other conditions that result in water or moisture beneath the floor; or damage caused by moisture left on the floor around the wall base, transitions, and trims. The Limited Lifetime Waterproof Flooring System warranty does not apply to damage caused by events beyond everyday household spills, including but not limited to flooding, standing water, leaking pipes, mechanical failures or appliance leaks. The damage to the product must be evident, measuring per product unit (plank, accessory, etc.) at least 1.40 square centimeters or 0.5 square inch.
6. A suitable mat or sufficiently large transition area at the entrance door(s) must be used to prevent sand and/or dust from damaging the flooring. Scratching during and after installation is not covered. Gloss reduction is not surface wear. The feet of furniture must always be covered with appropriate protective material. Chairs, sofas, or furniture with castors must be fitted with soft rubber wheels, or an adequate protective mat or protective castor cups must be put under this furniture.
7. This warranty does not apply to damage from exposure to extreme heat, dryness, or stains as a result of chemical or industrial products (other than recommended cleaning products). The flooring may not be installed in damp and/or humid areas, in extremely dry areas, or areas where there are extremely high temperatures (such as saunas or swimming pool areas).
8. The entire perimeter of the installation must be sealed with 100% silicone sealant. All expansion spaces must be filled with 3/8" compressible PE foam backer rod and covered with 100% silicone sealant. Apply 100% silicone sealant to all moldings at the point of contact with the flooring surface. Apply silicone sealant at all connections to doorframes or any other fixed objects.
9. Proration of Warranty Period: The Lifetime Limited Residential warranty period is pro rata over 20 years. A pro rata warranty is one that provides a refund or credit that decreases according to a set formula as indicated in the table below. The Mohawk Home with SplashDefense original warranty value is reduced by the amount of time that you own it. When a claim is made, the value of the warranty becomes a percentage of ownership per year based upon the table below. Any services provided as part of this warranty do not extend the original warranty period. If the product for which a claim is made is no longer available, the customer will be able to choose a Mohawk Home product of equal value from the current product range. Warranty coverage is limited to a one-time floor replacement.

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**Material Proration**



1st year 100%	6th year 100%	11th year 80%	16th year 30%
2nd year 100%	7th year 90%	12th year 70%	17th year 25%
3rd year 100%	8th year 90%	13th year 60%	18th year 20%
4th year 100%	9th year 90%	14th year 50%	19th year 15%
5th year 100%	10th year 90%	15th year 40%	20th year 10%

**No Implied Warranties/Special Damages**

ALL IMPLIED WARRANTIES WHICH MAY ARISE BY IMPLICATION OF LAW OR APPLICATION OF COURSE OF DEALING OR USAGE OF TRADE—INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE—ARE EXPRESSLY EXCLUDED. NO WARRANTIES, EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, EXTEND BEYOND THOSE EXPRESSLY SET FORTH IN THIS WARRANTY BROCHURE, AND ALL SUCH WARRANTIES ARE EXPRESSLY DISCLAIMED. Implied warranties refers to ones that the law presumes to have been given by the seller even though they are not set out in writing. **MOHAWK SHALL NOT BE LIABLE FOR AND WILL NOT PAY CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES OF ANY KIND WHAT SO EVER UNDER THIS WARRANTY.**

**PLEASE NOTE:**

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. Except for these rights, the remedies provided under these warranties state the entire limit of Mohawk's responsibilities.

For service under this warranty, installation, maintenance, and technical questions, please call 888-459-9920.

Manufactured and distributed by:  
Unilin North America LLC  
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